## **DEARMAN**

GOAL: (I need/want)
D
Describe the facts to support your request using non-judgmental statements (I notice)  E
Express your opinions and feelings IF they are relevant and enhance understanding (I feel)  A
Assert/ask for what you want or need. Be straightforward and factual. (I need/want)  R
Reward others by sharing how the request is <u>positive</u> for the relationship. (This will benefit)
Mindfully come back to goals. Repeat your request if the subject changes. (I'm asking for)  A
Appear Confident- eye contact, tone of voice, body language, posture, appearance  N

**Negotiate** the compromises you are willing to give and get. Get feedback if you get stuck. "What do you think?" "What works for you?"

## **GIVE**

GOAL: (How I want the other person to feel about me)
G
Gentle Be real, respectful, non-judgmental and upfront. (no threats or attacks)
Interest Listen and ask questions. Be patient and sensitive. ("tell me more") Be mindful.
V
Validate other's feelings, thoughts, beliefs and experiences. Read and interpret non-verbals.  E
Easy Manner Be kind and relaxed. Be open and thoughtful. Be mindful of your non-verbals.

## **FAST**

GOAL: (How I want feel about/see myself)
F
Fair Be fair to yourself. Validate your own feelings and thoughts. Respect yourself
A
Apologies avoided when unnecessary-outside your control, having an opinion, being you,
Apologies avoided when diffiecessary-outside your control, flaving an opinion, being you,
S
Stick to Values Be grounded in and guided by your goals, priorities and values
т

Truth and authenticity Be honest and accountable with yourself and others